



## Fair Use Policy for Unlimited Internet on Apps and Services in Vodafone FLEXX Tariff Plans

The Fair Use Policy for Unlimited Internet on Applications and Services in Vodafone FLEXX Tariff Plans is implemented to prevent the commercial use of the data transfer service in the Vodafone Ukraine network by certain customers, which may complicate or prevent the provision of the data transfer service to other customers.

### Provisions for the customers of the FLEXX tariff plans:

1. Unlimited Internet traffic is provided in the prepaid Flexx tariff plans for the following apps/services: Viber, Facebook, Facebook Messenger (text messages), WhatsApp, Instagram, Canva, Likee, LinkedIn, Pinterest, Reddit, Snapchat, X, Coursera, Duolingo, FaceTime, Google Classroom, Google Meet (calls), Microsoft Teams (calls), WeChat, Zoom, iMessage (text messages), Ukrainian Online School, Diya, My Vodafone, Vodafone TV, BeReal, Threads, Chat GPT, Google Chat, Vodafone Market. For detailed information about the terms and usage restrictions, and the current list of apps/services, please visit the website [www.vodafone.ua](http://www.vodafone.ua).
2. Unlimited Internet traffic is provided in the contract Flexx tariff plans for the following apps/services: Facebook, Instagram, Likee, LinkedIn, Pinterest, Reddit, Snapchat, X, TikTok, BeReal, Threads, FaceTime, Google Meet (calls), Microsoft Teams (calls), Viber, WeChat, WhatsApp, Zoom, Facebook Messenger (text messages), iMessage (text messages), Discord, Google Chat, Apple TV, Apple Music, Deezer, Megogo, Netflix, Shazam, SoundCloud, Spotify, Sweet.TV, YouTube, YouTube Music, YouTube Kids, Diya TV, Coursera, Duolingo, Canva, Google Classroom, Ukrainian Online School, Diya, My Vodafone, Vodafone TV, Chat GPT, Vodafone Market. For detailed information about the terms and usage restrictions, and the current list of apps/services, please visit the website [www.vodafone.ua](http://www.vodafone.ua).
3. Unlimited Internet traffic for the specified apps/services at the maximum possible speed is available, provided that no more than 30 GB is used across these apps/services within 4 weeks/month. If the customer exceeds the specified quota, the Internet speed for these apps/services will be limited to 1.5 Mbps until the service package is renewed for the next 4 weeks/month.
4. Unlimited traffic provided for use in the above-mentioned apps and services may not be shared. The traffic of the connected device when using the phone as an Internet access point (in modem mode) or when used in modems, or when traffic is downloaded via data compression services (Onavo, KickBit, and others) or VPN, will be charged according to the terms of the tariff plan.
5. The speed of unlimited Internet access may decrease in the event of high network load on the Vodafone Ukraine network caused by the use of data services by other customers on the network.

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