

Fair Use Policy for Unlimited Internet in Flexx Prepaid and Contract Tariffs

The Fair Use Policy for Unlimited Internet in Flexx Prepaid and Contract Tariffs is introduced to prevent the commercial use by individual subscribers of data transmission services on the Vodafone Ukraine network, which may hinder or make it impossible to provide data transmission services to other subscribers.

Provisions for Vodafone Ukraine prepaid and contract subscribers:

1. Unlimited Internet is provided when porting a number to the Vodafone network from another operator and activating the Flexx Go¹, Flexx Top², or Flexx GO Special³ prepaid tariff plans, which are intended for use on smartphones and tablets.
2. Unlimited Internet is provided when porting a number to the Vodafone network from another operator and activating the Flexx Go⁴ or Flexx Top⁵ contract tariff plans, which are intended for use on smartphones and tablets.
3. Unlimited Internet is provided when activating a new Vodafone number on the Flexx Top contract tariff plan, which is intended for use on smartphones and tablets.
4. Unlimited Internet at the maximum available speed on the Flexx Go¹ and Flexx GO Special³ prepaid tariff plans is available provided that no more than 50 GB is used within the 4-week service package. If the subscriber exceeds the specified quota, the Internet access speed will be limited to 1.5 Mbps until the 4-week service package is renewed.
5. Unlimited Internet at the maximum available speed on the Flexx Top² prepaid tariff plan is available provided that no more than 100 GB is used within the 4-week service package. If the subscriber exceeds the specified quota, the Internet access speed will be limited to 1.5 Mbps until the 4-week service package is renewed.
6. Unlimited Internet at the maximum available speed on the Flexx Go⁴ contract tariff plan is available provided that no more than 60 GB is used per month. If the subscriber exceeds the specified quota, the Internet access speed will be limited to 1.5 Mbps until the monthly service package is renewed.
7. When using unlimited Internet, access to file-sharing networks (torrents) is blocked.
8. Access to unlimited Internet may be restricted under the following conditions:
 - 8.1 using a smartphone or tablet and data transmission services as an Internet access point or in modem mode;
 - 8.2 using a SIM card in a modem.
9. The speed of access to unlimited Internet may be reduced under conditions of increased load on the Vodafone Ukraine network caused using data transmission services by other subscribers on the network.

¹ Information about unlimited Internet on the Flexx GO prepaid tariff plan is provided considering the special allowance under the terms of the HOT Promotion when porting a number to the Vodafone network. The special tariff allowance is provided on a permanent basis during the term of the Promotion, namely: 02.07.2025-31.12.2026.

For more details on the special tariff terms and the official rules and terms of the Promotion under the Flexx GO tariff plan, please visit the website - <https://www.vodafone.ua/rates/perenesti-svii-nomer/flexx-go-mnp>.

² Information about unlimited Internet on the Flexx TOP prepaid tariff plan is provided considering the special allowance under the terms of the HOT Promotion when porting a number to the Vodafone network. The special tariff allowance is provided on a permanent basis during the term of the Promotion, namely: 02.07.2025-31.12.2026.

For more details on the special tariff terms and the official rules and terms of the Promotion under the Flexx TOP tariff plan, please visit the website - <https://www.vodafone.ua/rates/perenesti-svii-nomer/flexx-top-mnp>

³ Information about unlimited Internet on the Flexx GO Special prepaid tariff plan is provided considering the special allowance under the terms of the HOT Promotion when porting a number to the Vodafone network. The special tariff allowance is provided on a permanent basis during the term of the Promotion, namely: 09.09.2025-31.12.2026.

For more details on the special tariff terms and the official rules and terms of the Promotion under the Flexx GO tariff plan, please visit the website - <https://www.vodafone.ua/tariffs/prepay/new-customer/flexx-go-special>

⁴ Information about unlimited Internet on the Flexx GO contract tariff plan is provided taking into account the special allowance under the terms of the HOT Promotion when porting a number to the Vodafone network. The special tariff allowance is provided under the terms of the Promotion during the term of the Promotion, namely: 17.07.2025-31.12.2026.

For more details on the special tariff terms and the official rules and terms of the Promotion under the Flexx GO tariff plan, please visit the website - <https://www.vodafone.ua/rates/perenesti-svii-nomer/flexx-go-pop-mnp>.

⁵ Information about unlimited Internet on the Flexx TOP contract tariff plan is provided taking into account the special allowance under the terms of the HOT Promotion when porting a number to the Vodafone network. The special tariff allowance is provided under the terms of the Promotion during the term of the Promotion, namely: 17.07.2025-31.12.2026.

For more details on the special tariff terms and the official rules and terms of the Promotion under the Flexx TOP tariff plan, please visit the website - <https://www.vodafone.ua/rates/perenesti-svii-nomer/flexx-top-pop-mnp>

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