



OFFICIAL TERMS AND CONDITIONS OF THE TURBOBEZLIM PROMOTION IN THE VODAFONE TURBO TARIFF PLAN

1. GENERAL PROVISIONS

1.1. The purpose of the TurboBezlim promotion (hereinafter referred to as the Promotion) is to increase the customer loyalty. The organiser of the Promotion is PrJSC “VF Ukraine” (hereinafter referred to as the “Operator”), EDRPOU code 14333937, 15 Leiptsyzka Street, Kyiv.

2. PROMOTION PARTICIPANTS

2.1. The Promotion is open to legally capable individuals who are citizens of Ukraine, have reached the age of 14 (fourteen) as of the date of participation in the Promotion, have fulfilled all participation requirements specified in Section 4 hereof, and agree to its terms and conditions (hereinafter referred to as the “Participants”).

2.2. Promotion Participants may include individuals who are prepaid subscribers of the Vodafone Turbo tariff plan and have paid for the service package on time.

2.3. Promotion Participants may also include individuals who have ported their number to the Vodafone network using the MNP number portability service and activated the prepaid Vodafone Turbo tariff plan by 31.12.2025.

2.4. The following persons may not participate in the Promotion: individuals who have not reached the age of 14 (fourteen) as of the date of participation, and/or are not citizens of Ukraine, and/or do not permanently reside in Ukraine, and/or have not fulfilled the participation requirements or have violated these Terms and Conditions.

2.5. Participation in the Promotion is voluntary and based on the Participant’s own choice.

2.6. The following persons may not participate in the Promotion (hereinafter – Participants or Promotion Participants):

2.6.1. individuals who have not fulfilled the Promotion requirements;

2.6.2. individuals under the age of 14 and/or who are not citizens or residents of Ukraine;

2.6.3. subscribers of any other Vodafone tariff plans except those specified in Clause 2.2.

2.7. Participation in the Promotion is voluntary and based on the Participant’s own choice. By taking part in the Promotion, Participants fully and unconditionally agree to and accept these Official Promotion Terms and Conditions.

3. PROMOTION PERIOD AND TERRITORY

3.1. 3.1. The Promotion is conducted in the territory of Ukraine where the Operator’s network coverage is available, except for territories where state authorities temporarily do not exercise their powers or exercise them not in full.

3.2. The Promotion runs from 01.08.2024 on an ongoing basis.

3.3. The Operator reserves the right to suspend, resume or terminate the Promotion at any time.

4. PROMOTION PROCEDURE FOR THE EXISTING VODAFONE TURBO CUSTOMERS

4.1. To participate in the Promotion and receive the Gifts, a Promotion Participant who is a Vodafone Turbo subscriber shall pay for the 4-week service package on time. Subject to timely payment of the 4-week service package, the Gift is credited automatically in accordance with the terms and conditions described in Clause 4.2 hereof.

4.1.1. Timely payment means the payment of the 4-week service package on the scheduled charge date for that service package.

4.1.2. If payment is not made on time, the Promotion terms and conditions shall be deemed not fulfilled and the standard Vodafone Turbo tariff terms will apply.

4.2. The Promotion prize fund consists of the following Gift:

4.2.1. Provision of an increased service package in the form of unlimited Internet (in accordance with the Vodafone Turbo Unlimited Internet Fair Use Policy at www.vodafone.ua/turbopolicy-new) without any increase in the service package fee.

4.3. The number of Gifts is unlimited.

4.4. The Operator reserves the right to change the Promotion prize fund, add additional gifts/telecommunication services to the Promotion, or change the list or number of Gifts not specified hereby, as well as amend other Promotion terms and conditions. If such changes occur, the Operator will notify about them in accordance with the procedure set out in Section 4 hereof.

5. PROMOTION PROCEDURE FOR NEW VODAFONE TURBO CUSTOMERS WHO HAVE PORTED THE NUMBER TO THE VODAFONE NETWORK VIA THE MNP SERVICE

5.1. To participate in the Promotion, the customer shall port their number to the Vodafone network using the MNP number portability service.

5.2. The customer shall have connected and activated the Vodafone Turbo tariff plan by 31.12.2025.

5.3. After activating the tariff plan and connecting the first service package, the Participant will receive the Gift.

5.4. Starting from the second service package, the subscriber shall pay for the 4-week service package on time. Subject to timely payment of the 4-week service package, the Gift is credited automatically in accordance with Clause 5.5 hereof.

5.4.1. Timely payment means the payment of the 4-week service package on the scheduled charge date for that service package.

5.4.2. If payment is not made on time, the Promotion terms and conditions shall be deemed not fulfilled and the standard Vodafone Turbo tariff terms will apply.

5.5. The Promotion prize fund consists of the following Gift:

5.5.1. Provision of an increased service package in the form of unlimited Internet (in accordance with the Vodafone Turbo Unlimited Internet Fair Use Policy at www.vodafone.ua/turbopolicy-new) without any increase in the service package fee.

5.7. The number of Gifts is unlimited.

5.7. The Operator reserves the right to change the Promotion prize fund, add additional gifts/telecommunication services to the Promotion, or change the list or number of Gifts not specified hereby, as well as amend other Promotion terms and conditions. If such changes occur, the Operator will notify about them in accordance with the procedure set out in Section 5 hereof.

6. INFORMATION SUPPORT

6.1. Information about the Promotion Terms and Conditions and any changes hereto will be provided through publication on the website www.vodafone.ua.

7. PROMOTION TERMS

7.1. The participation of minors, individuals with limited legal capacity, and individuals who are legally incapacitated in the Promotion shall be in accordance with the current legislation of Ukraine. The Operator is not obliged to verify the legal capacity and/or legal competence of the Promotion Participants.

7.2. Participation in the Promotion automatically signifies that the Promotion Participant has read and fully and unconditionally agrees hereto. Any violation of these Terms and Conditions by the Promotion Participant or failure to properly comply with the conditions hereof will be considered as the Promotion Participant's refusal to participate in the Promotion.

7.3. In case of any situation that may lead to ambiguous interpretation hereof, any disputes and/or issues not covered hereby, the final decision shall be made by the Operator. The Operator's decision is final and cannot be appealed.

7.4. The Operator has the right to make changes to the terms of these Terms and Conditions by publishing a new version hereof on the website.

9.5. By participating in the Promotion, the Participant explicitly agrees to the collection and processing of their personal data by the Operator for the proper fulfilment of the terms hereof. The Operator guarantees that the personal data obtained from the Participant will not be made publicly available or accessible in an uncontrolled manner, will not be transferred to third parties, and will be used solely for the purposes specified herein, in accordance with the Ukrainian Law on Personal Data Protection, for the duration necessary to achieve the purpose of collecting and processing the personal data. Once the purpose of collecting and processing the personal data has been achieved, such personal data will be anonymised, removed, and destroyed.

9.6. The official Promotion Terms and Conditions were last updated on January 1, 2026.