OFFICIAL RULES AND TERMS OF THE "POVAGA" PROMOTION

1. GENERAL PROVISIONS

1.1. The purpose of the "POVAGA" Promotion (hereinafter – the "Promotion") is to provide additional support and increase the accessibility of telecommunications services for older age groups by offering special service conditions.
The Organizer of the Promotion is PrJSC "VF Ukraine" (hereinafter – the "Operator"), EDRPOU code 14333937, 15 Leiptsyzka St., Kyiv

2. PROMOTION PARTICIPANTS

2.1. The Promotion is available for legally capable individuals who are citizens of Ukraine and who, as of the date of participation in the Promotion, have reached the age of 55 (fifty-five), have fulfilled all conditions of participation in the Promotion defined in Section 4 hereof, and agree with these conditions (hereinafter – the "Promotion Participants").

2.2. Promotion Participants may be individuals who have expressed their intention to become new subscribers of the Operator under a contract-based service in the FLEX GO tariff plan by using the number portability service in accordance with the Promotion Terms.

2.3. Individuals who, as of the date of participation in the Promotion, have not reached the age of 55 (fifty-five), and/or are not citizens of Ukraine, and/or do not permanently reside in the territory of Ukraine, and/or have not fulfilled the conditions of participation in the Promotion or violated these Rules, may not be Promotion Participants.

2.4. Participation in the Promotion is voluntary and is based on the Participant's own decision. By participating in the Promotion, Promotion Participants fully and unconditionally agree to and accept the terms of these Official Rules and Terms of the Promotion.

2.5. Promotion Participants may use the promotional offer only once during the entire period of the Promotion.

Promotion Participants shall also meet the following conditions:

- to submit a number portability request during the Promotion period;
- to successfully complete the number porting to the Operator's network during the Promotion period;
- to connect to the FLEX GO contract tariff plan.

2.6. Promotion Participants (hereinafter – the "Participants" or "Promotion Participants") may not be:
2.6.1. persons who participated in this Promotion during its period and did not fulfill its conditions;
2.6.2. persons who have not reached the age of 55 and/or are not citizens or residents of Ukraine;
2.6.3. legal entities, employees of the Customer, the Contractor and/or persons whose phone numbers belong to scorporate/test SIM cards.

3. PROMOTION PERIOD AND TERRITORY

3.1. The Promotion is conducted on the territory of Ukraine where the Operator's network coverage is available, except for territories where state authorities temporarily do not exercise their powers or do not exercise them in full.

3.2. The general period of the Promotion: runs from 16.04.2026 to 30.11.2026 inclusive.

3.3. The Operator reserves the right to suspend, resume or terminate the Promotion at any time.

4. PROMOTION PROCEDUR FOR POSTDAID CUSTOMERS

4.1. To participate in the Promotion, the subscriber shall:

- submit a number portability request during the Promotion period;
- complete the number porting to the Operator's network during the Promotion period;
- connect to the FLEX GO contract tariff plam.

4.2. Verification of compliance with the age criterion (55+) is carried out based on the personal data specified in the number portability request.

4.3. Special conditions of the Promotion are applied automatically after successful number porting to the Operator's network.

4.4. Terms of application of the special service conditions:

- the subscriber is assigned a fixed reduced cost of the tariff plan in accordance with the Promotion terms;
- the specified cost may be applied starting from the first billing period after number porting;
- special conditions apply for the next 12 (twelve) monthly payments;
- after the end of the specified period, the standard tariff cost shall apply.

4.5. In the event of a change in the tariff plan or termination of the use of the number, all special conditions granted within the Promotion shall cease to apply.

5. INFORMATION SUPPORT

5.1. Information about the Promotion Rules and any changes hereto is provided by publication on the website www.vodafone.ua (hereinafter – the "Website") and via the Vodafone Ukraine Customer Service Center: 111 (freeof charge from Vodafone Ukraine mobile numbers in Ukraine) and 0 800 400 111 (free of charge from any numbers in Ukraine).

6. PROMOTION TERMS

6.1. The participation of minors, individuals with limited legal capacity, and individuals who are legally incapacitated in the Promotion shall be in accordance with the current legislation of Ukraine. The Operator is not obliged to verify the legal capacity of the Promotion Participants.

6.2. Participation in the Promotion automatically signifies that the Promotion Participant has read and fully and unconditionally agrees hereto. Any violation of these Rules by the Promotion Participant or failure to properly comply with the conditions hereof will be considered as the Promotion Participant's refusal to participate in the Promotion.

6.3. In case of any situation that may lead to ambiguous interpretation hereof, any disputes and/or issues not covered hereby, the final decision shall be made by the Operator. The Operator's decision is final and cannot be appealed.

6.4. The Operator has the right to make changes to the terms of these Rules by publishing a new version of the Rules on the website.

6.5. By participating in the Promotion, the Participant explicitly agrees to the collection and processing of their personal data by the Operator for the proper fulfilment of the terms hereof. The Operator guarantees that the personal data obtained from the Participant will not be made publicly available or accessible in an uncontrolled manner, will not be transferred to third parties, and will be used solely for the purposes specified herein, in accordance with the Ukrainian Law on Personal Data Protection, for the duration necessary to achieve the purpose of collecting and processing the personal data. Once the purpose of collecting and processing the personal data has been achieved, such personal data will be anonymised, removed, and destroyed.

6.6. The Official Rules and Conditions of the "POVAGA" Promotion have been updated as of 31.10.2026.